

Legacy Health

Health Literacy Resources

Overview

- Academy for Educational Development. Institute of Medicine video: *Health Literacy: A Prescription to End Confusion*. 3 minutes. <http://healthliteracy.aed.org/video.html>
- American Medical Association Foundation video. *Health Literacy and Patient Safety: Help Patients to Understand*. 20 minutes.
http://www.youtube.com/watch?v=cGtTZ_vxjyA
- Institute of Medicine. Nielson-Bohlman, L, Panzer, AM and Kindig, DA (Eds). *Health Literacy: A Prescription to End Confusion*. 2004. National Academies Press.
http://www.nap.edu/catalog.php?record_id=10883
- Institute of Medicine Roundtable on Health Literacy. *Ten Attributes of Health Literate Health Care Organizations Discussion Paper*. June 2012. http://iom.edu/~media/Files/Perspectives-Files/2012/Discussion-Papers/BPH_Ten_HLit_Attributes.pdf
- The Joint Commission. *What Did the Doctor Say? Improving Health Literacy to Protect Patient Safety*. 2007. http://www.jointcommission.org/What_Did_the_Doctor_Say/
- US Department of Health and Human Services. *National Action Plan to Improve Health Literacy*. Health.www.gov/communication/HLActionPlan

Websites

- Agency for Healthcare Research and Quality. ahrq.gov/browse/hlitix.htm
ahrq.gov/browse/hlitix.htm#Literacy
- American College of Physicians. foundation.acponline.org/hl/hlresources.htm
- American Medical Association Foundation. amafoundation.org
- Institute for Healthcare Advancement. www.iha4health.org
- Institute of Medicine. www.iom.edu/healthliteracy

Tools

- CDC. Plain Language Thesaurus for Health Communication.
http://depts.washington.edu/respcare/public/info/Plain_Language_Thesaurus_for_Health_Communications.pdf



- Health Literacy Innovations. *Health Literacy Advisor*. <http://www.healthliteracyinnovations.com/products/>
- Maximus. *The Health Literacy Style Manual*. www.coveringkidsandfamilies.org/resources/docs/stylemanual.pdf
- National Patient Safety Foundation. *Ask Me 3*. <http://www.npsf.org/askme3/askme3.org/pfchc>
- North Carolina Health Literacy Council. *The Teach Back Method*. <http://www.nchealthliteracy.org/toolkit/tool5.pdf>
- North Carolina Program on Health Literacy video. *Teach Back—A Technique for Teaching Patients*. 5 minutes. <http://www.youtube.com/watch?v=IKxjmpD7vfY&feature=related>
- Rudd RE and Anderson JE. *The Health Literacy Environment of Hospitals and Health Centers*. 2006. Health Literacy Studies, Harvard School of Public Health. <http://www.hsph.harvard.edu/healthliteracy/files/healthliteracyenvironment.pdf>

Academic, State and Health System Initiatives

- Health Literacy Wisconsin. <http://healthliteracywisconsin.org/>
- Iowa Health System. www.ihs.org
- Health Literacy Missouri. <http://www.healthliteracymissouri.org>
- Harvard School of Public Health Health Literacy Studies. <http://www.hsph.harvard.edu/healthliteracy>
- University of North Carolina Chapel Hill. North Carolina Program on Health Literacy. <http://nchealthliteracy.org/>