

# Point, click and tap for your health — how to use MyHealth



Legacy Health

MAC-4403-0515 ©2015 340681

## Tips for emailing

**Please remember, MyHealth is part of your medical record; please use MyHealth email only for medical questions and concerns.**

Also, when emailing us, we don't want to confuse your care with the care of a family member. Please don't use your account to discuss a family member. You can manage your child or a family member's health on MyHealth by setting up a "Proxy Access." We can set up that access at your clinic.

Your email address will be used for Legacy Health communication only. We will not sell your email address, nor share it with anyone.

Legacy Health offers MyHealth as part of our commitment to bring the most advanced and accessible care available to our community.

## Our legacy is yours.

Legacy Health strives to make responsible printing and paper choices that minimize our effect on natural resources.

Better manage your health and your life with MyHealth, the online health record from Legacy Health.

With MyHealth, you can:

- View test results
- Email your clinic with medical questions/concerns
- Receive messages from your doctor
- Access your family's records
- Schedule your next appointment

In addition, MyHealth offers more than quick access to your health record — it assists with better and safer care.

## Private and secure

Your information is safe from unauthorized access because MyHealth is password-protected and delivered via an encrypted connection.

## How can I sign up?

All patients will receive MyHealth activation codes (with instructions) on their admitting and/or discharge summary paperwork. Once you have this code, you can sign up at <https://myhealth.lhs.org/myhealth/>.

## What if I need help?

Please contact MyHealth Customer Service with activation, account, website or phone application issues. You can contact them Monday through Friday, 8 a.m. through 5 p.m., at **503-415-4835** (Oregon) or **360-487-1075** (Washington). You can also email them at [myhealthsupport@lhs.org](mailto:myhealthsupport@lhs.org).

## Legacy Health

[www.legacyhealth.org/myhealth](http://www.legacyhealth.org/myhealth)

 [www.facebook.com/legacyhealth](https://www.facebook.com/legacyhealth)



EMANUEL Medical Center	GOOD SAMARITAN Medical Center	MERIDIAN PARK Medical Center	
MOUNT HOOD Medical Center	SALMON CREEK Medical Center	RANDALL CHILDREN'S HOSPITAL Legacy Emanuel	
LEGACY MEDICAL GROUP	LEGACY LABORATORY	LEGACY RESEARCH	LEGACY HOSPICE

# Quick, secure access to your health record

**Inbox**

The oldest message loaded was from 11/19/2014. [Click here to load more messages.](#)

Search this list  Messages per page: 5

Subject	From	Received
<input type="checkbox"/> Appointment Missed	Myhealth	02/20/2015 11:45 PM
<input type="checkbox"/> Appointment Missed	Myhealth	02/20/2015 11:45 PM
<input type="checkbox"/> Your prescription has been approved by your provider.	Myhealth	02/19/2015 3:25 PM
<input type="checkbox"/> Appointment Scheduled	Myhealth	02/18/2015 2:08 PM
<input type="checkbox"/> Appointment Follow-up	MD ZZZTEST, MD	02/18/2015 11:16 AM

Communicate with your doctor or your child's doctor. Use email to ask your doctor questions or to request a prescription refill. **Please remember, MyHealth is part of your medical record — please use email only for medical questions and concerns.**

**Schedule an Appointment**

Step 1: Choose reason for visit

Please choose a reason for visit and click **Continue**. If you would like to schedule an appointment for a different reason, please call the clinic.

Reason for visit:

Schedule an appointment any time, day or night. View details of your past and upcoming appointments.

**Visit Summaries**

Click on a row to see more details about a past appointment.

Date/Time	Description	Department	Actions
Wednesday February 18, 2015 2:30 PM	Office Visit with Susan S Haralabatos, MD	Legacy Medical Group Orthopedics Emanuel	
Wednesday February 18, 2015 9:00 AM	Office Visit with MD ZZZTEST, MD	CORNELL FAMILY MEDICINE PC	
Wednesday February 11, 2015	Pharmacy Visit		
Thursday February 05, 2015	Pharmacy Visit		
Thursday February 05, 2015	Pharmacy Visit		
Friday January 30, 2015 11:15 AM	Office Visit with Goh Gresham Uc Walk In	Legacy-GoHealth Urgent Care Gresham	

View a list of your past appointments and/or hospital stays. Click on each to view your After Visit Summary and a summary of your visit.

**Test Results**

Please note that test results are written in medical terms. Please note that your doctor may or may not have reviewed these results. If you have questions, please contact your doctor.

Search this list   Test results per page: 10

Date	Test	Ordered By	Status
09/10/2014	GLUCOSE FASTING	Providerim Testipamba, MD	Final result
09/10/2014	Prothrombin Time and INR	Providerim Testipamba, MD	Final result
06/27/2014	INCISION AND DRAINAGE	Daniel J Moynihan, MD	Final result

Receive your test results — no waiting for a phone call or letter.

**Medications**

Click on **About This Medication** to see additional information.

**Alert:** The same medication may display two times in MyHealth. Please take your medication as prescribed by your provider. If you have any questions please contact your provider's office.

**Refill Statuses:**

- **Fill in progress** - Legacy Health Apothecary is working on your medication refill request.
- **Waiting for approval** - Your prescription requires authorization from your provider before it can be filled at the Legacy Health Apothecary.
- **Ready for pick up** - Your prescription is ready for pickup at the Legacy Health Apothecary.

You may want to [request a refill](#).

If you are taking additional medications, or are no longer taking medications on this list, [send an update](#).

**R fexofenadine 30 mg tablet**  
Commonly known as: ALLEGRA

[About This Medication](#)

Instructions: Take 1 tablet (30 mg total) by mouth 2 times daily  
Prescribed by [Providerim Testipamba, MD](#) on 2/19/2015  
Prescribed quantity: 30 tablets

View a list of your current medications, request renewals, and learn more about your medications.

**Preventive Care**

Preventive care is important to your health. These procedures help prevent health issues.

Name	Status	Last Done
<a href="#">Cholesterol check</a>	Overdue	
<a href="#">Pneumonia Vaccine</a>	Overdue	

View a list of procedures, tests and/or immunizations that are recommended for you based on age, gender and medical history.

**Personalize**

Whose Records Can I View?

Photo	Account Name	Nickname	Access Until	Color Scheme
	Mary Mychart-Poc	Mary	This is your own MyHealth account.	White
	Kristen Mychart Poc	Kristen	5/27/2018	Green
	Lulu Mychart Poc	Lulu		Purple

Keep track of your family's health. Link your family's accounts to yours for convenient access to appointments, immunization records, growth charts and more.

**Billing Account Summary**

For Customer Service information, Bill Pay options, and other details: Please click on See Account Detail for your specific account.

Account	Account Type	Amount Due
Account #10000028 MYCHART-POC,MARY CORNELL FAMILY MEDICINE PC	Physician Billing <a href="#">See Account Detail</a>	\$260.00
Account #100000507 MYCHART-POC,MARY Legacy Health	Physician Billing <a href="#">See Account Detail</a>	\$1,304.00

View a summary of your account balance. Link to Legacy Health's online payment system.

**Change Demographics**

Please enter your demographic information here, and click **Accept Changes** to send a message to the clinic. Allow 24 hours for your information to be updated.

**Address**

Street Address:

City:

State:

ZIP Code:

County:

Update your personal information.