To simplify things for you, we have reduced the number of bills we send and changed the way they look.

**For help in reading the bill**

1. “Statement” tells you if the bill covers fees from the hospital or those from a clinic/doctor/health professional.
2. Please note that you have several options to pay.
3. The “guarantor ID” or “guarantor number” is the number given to the person or party who is financially responsible for the accounts on the statement.

**Frequently asked questions**

**Will I receive more bills?**

You may. We have combined the bills from hospital services or from your clinic/doctor/health professional services. If you used both services, you may receive a bill from both.

You could still receive a bill from a doctor or other health care provider who was part of your care while you were at Legacy. Lab services will be billed separately.

**How do I know the difference?**

See “Statement for …“ at the top of your bill to see whether the charges are for “Hospital” or “Professional” services.

**Can I pay online?**

Yes. See the “Payment Options” and “MyHealth” sections on your bill

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**Where do I go for help?**

For hospital billing, call 503-413-4048 or 800-495-7076 or go to [www.legacyhealth.org/statementpay](http://www.legacyhealth.org/statementpay).

For clinic/professional billing, call 503-413-3900 or 877-295-8702 or go to [www.legacyhealth.org/statementpay](http://www.legacyhealth.org/statementpay).