

LHP Access: Downloading Citrix Receiver

3/1/16

Users will have to have the Citrix Receiver software on the computer to access Legacy Epic Hyperspace from a non-Legacy facility. The Software is available at no cost from Citrix.

Epic Tip Sheet

The image shows a screenshot of a web browser displaying the Citrix Receiver website. The browser's address bar shows the URL <https://www.citrix.com/go/receiver.html>. The website content includes the Citrix Receiver logo, the tagline "Access apps and desktops on any device", and a description of the software. A blue button labeled "Download Receiver 4.4 for Windows" is highlighted with a red circle containing the number 2. Below this, a section titled "About Installing Citrix Receiver" lists various operating systems and their supported versions, with a red circle containing the number 3 next to the heading. At the bottom of the screenshot, a Windows dialog box is shown asking "Do you want to run or save CitrixReceiver.exe (45.6 MB) from downloadplugins.citrix.com?". The dialog box has buttons for "Run", "Save", and "Cancel", with a red circle containing the number 4 next to the "Run" button.

1. Use a web browser to access the Citrix website: <https://www.citrix.com/go/receiver.html>
2. Click Download Receiver 4.4 for Windows button.
3. Non-Windows users should select the divot on the *Where can I download Citrix Receiver on other platforms and devices* to access receivers for their computer's OS.
4. Follow the on screen prompts to complete the download