2021 Impact Summary

Delivering value and improving health

Your commitment to improvement is the true strength and value of our network. LHP is proud to partner with the practices and providers across our network to bridge efforts toward higher performance and ease the steps to improve population health.

DELIVERING VALUE

Our patient population grew **53%** since 2020 through product growth and new Regence commercial and Aetna Medicare Advantage contracts.

We demonstrated efficient use of health care resources by reducing admissions and ED visits per 1,000 since 2019.

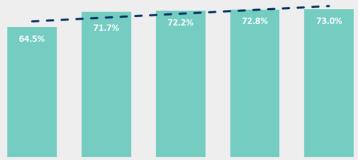
Our **Diabetes Playbook** guided care teams through best practices and workflows to provide the most comprehensive diabetes care possible.

Providers & administrators attended **three virtual clinical collaboration events** covering diabetes care and pediatric development and rehabilitation therapies.

We **prevented 1,100** surgical site infections after procedures.

IMPROVING HEALTH

We demonstrated **year-over-year improvement** in diabetes eye exam rates since 2019 and colorectal cancer screening since 2017.



Colorectal cancer screening rates over time (2017-2021)

We improved performance rates for **17** measures since 2020 and **14** measures since 2019.

Our network surpassed HEDIS 90th percentile benchmarks for **seven** measures and HEDIS 75th percentile benchmarks for an additional **two** measures.

1,000 + reminders were mailed to patients overdue for **diabetes eye exams** and we coordinated with eye groups to schedule those patients for appointments.

34% of patients who were overdue and received a letter completed a **FIT** or other **colorectal cancer screening.**



HEALTH DISPARITIES & HEALTH EQUITY

LHP is evaluating performance for quality measures across race, ethnicity, gender and language to help us understand any statistically significant differences in health outcomes within our patient populations. You can expect to hear more as we identify necessary action to advance diversity, equity and inclusion in our clinically integrated network.