

Legacy Laboratory Services

Legacy LabAlert

March 2021

An Important Update from Legacy Laboratory Services

New Federal Regulation: 21st Century Cures Act Immediate Release of Patient Results - Preventing Harm Exception

This process does not apply to LLS clients using Legacy Epic as their EMR.

A new federal rule within the 21st Century Cures Act requires that reference laboratories, providers, and hospitals release patient notes and diagnostic results *immediately* after they become available. This rule becomes effective April 5, 2021, and Legacy is compliant as of March 31, 2021.

A key exception is the **Preventing Harm Exception**. Providers may opt to not share sensitive diagnostic results, to Legacy Health's MyHealth patient portal, but only on a case by case basis. To utilize this exception a documented clinician request that includes the reason for holding each test result must be submitted to the laboratory.

To assure suppression of sensitive results, providers referring testing to LLS must request delay by using the **LLS Cures Act Preventing Harm requisition** available on the landing page of our website at <http://www.legacyhealth.org/labservices> Please see page 2 for a sample requisition.

Please note:

- A separate signed Cures Act Preventing Harm requisition is required for each test.
- Please access and print the attached requisition or use the URL shown above.
- Test instructions, submitted electronically or on other requisitions, do not constitute acceptable documentation to authorize delay of test results.
- Requests to release results may be submitted by calling LLS Lab Outreach at 503.413.4190, Monday through Friday 8 AM to 5 PM.
- Results for blocked tests will be distributed to the fax number on file for the requesting provider. Please contact your account representative or client services to assure your fax information is correct.

For additional information, please consult our website or contact your account representative.

Legacy Laboratory Services

Legacy Laboratory Cures Act Preventing Harm 9090 Services

503-413-1234
877-270-5566
360-487-1234
LEGACY HEALTH
503-413-5048 fx
www.legacyhealth.org/labservices

Provider: _____

NPI: _____

SPECIMEN COLLECTED DATE:

TIME:

BY:

PHOTO ID CHECKED

(Red Indicates Required)

Clinic: _____

Phone: _____

Last Last Last

First First First

Last Last Last

First First First

Dx CODE TO HIGHEST SPECIFICITY (REQUIRED)			SEND BILL TO (REQUIRED)			INSURANCE CO. NAME & ADDRESS (OR ATTACH COPY OF CARD)						PRE AUTHORIZATION #							
1. 2. 3.			(___ CLINIC) (___ PATIENT/INS.)																
PATIENT'S LEGAL NAME (LAST, FIRST, MI)			PREVIOUS NAME			INSURANCE ID NO.						GROUP NO.							
PATIENT'S SOCIAL SECURITY NUMBER (REQUESTED)			SEX	DATE OF BIRTH		MEDICAID / OMAP I.D. NO.				MEDICARE NO. & LETTER									
MAILING ADDRESS (REQUIRED FOR INSURANCE & PATIENT BILLING) APT #												<input type="checkbox"/> ABN SIGNED (PLEASE ATTACH)							
CITY/STATE			ZIP		PATIENT PHONE NO.		COMMENTS:												
LEGACY LABORATORY USE ONLY	SS	L	U	B	R	GY	GN	S	P	ROYAL BLUE	C	Y	F	LCX	MISC	REC'D BY	ROE	AUDIT	EDIT
	SST TUBE	LAVENDER	URINE	BLUE	RED	GRAY	GREEN	SERUM	PLASMA		CULTURE	YELLOW	FROZEN						

Background:

A new federal rule within the 21st Century Cures Act requires that providers and hospitals release patient notes and diagnostic results immediately after they become available. This rule is effective April 5, 2021, and Legacy is compliant as of March 31, 2021.

Results can only be held on a case by case basis and must include a documented clinician request that includes the reason for holding results. Use this requisition when it is necessary to hold or delay release of results to the patient portal.

Instructions for Ordering provider:

- *A separate requisition is required for each "hold/delay test result" request
- *A reason for the "hold/delay test result" must be selected from the options shown below
- *Orders received on other requisitions or through an orders interface are not eligible for "hold/delay test result"
- *Contact LLS to authorize the release of a "hold/delay test result" (503-413-4190/M-F 8AM-5PM)

Legacy Lab Test Name: _____ Legacy Lab Mnemonic: _____

Provider Signature: _____ Critical Value Call# _____

Reason for Exclusion:

Patient Request

Reasonable likelihood of harm:

- Potential for physical harm to the patient or someone else (Example: Suicidal)
- Substantial harm (including repudiation or emotional harm) to another person who is in the result (example: Abuse)
- Providing the result to the patient's proxy likely would cause substantial harm (physical or verbal abuse) to the patient or someone else

Instructions for Legacy Lab Staff:

Add Critical Value call # to Order Note.

361581 (06/17)

LABORATORY / BILLING COPY

Signature of Physician Authorizing Testing



Legacy Laboratory Services

For additional information, please contact your account representative, client services or consult our website:

Legacy Laboratory Client Services: 503-413-1234, 877-270-5566, www.legacyhealth.org/labservices