Legacy LabAlert
An Important Message from Legacy Laboratory Services

Courier Services – Priority Handling

Legacy Laboratory Services strives to provide courier resources* that support patient care for both outpatient and hospital based populations. A STAT request indicates a potentially life-threatening situation. LLS courier STAT services are prioritized toward emergency room requests.

For outpatient locations, please consider requesting Priority Handling for non-emergent but time sensitive situations. This option provides:

- Courier services within a defined timeframe
- Results within 60 minutes of delivery to the testing location

To request Priority Handling, contact courier dispatch at 503-413-5200 and specify your preferred timeframe. Dispatch will review available resources and provide an estimate of pick up time and delivery time to a testing location. Please assure that specimens are processed, packaged and ready for pick up when the courier arrives.

For priority service, continue to order the test with a STAT priority** in your EMR or on the paper requisition. The requisition must indicate a stat testing priority. Place a STAT label on the requisition, the specimen container and the transport bag. STAT labels are available through Supply Distribution.

<table>
<thead>
<tr>
<th>Specimen Handling &amp; Testing Priorities</th>
<th>Pick-up &amp; Delivery</th>
<th>Testing Ordered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Routine</td>
<td>Routine</td>
<td>Routine</td>
</tr>
<tr>
<td>Priority Handling (non-emergent, time sensitive)</td>
<td>Priority</td>
<td>STAT</td>
</tr>
<tr>
<td>STAT (Life Threatening)</td>
<td>STAT</td>
<td>STAT</td>
</tr>
</tbody>
</table>

For additional information, please contact your account representative or courier dispatch at 503-413-5200, 877-270-5566.

* Courier services are not available for all locations. STAT and Priority courier services are not available for all locations. Contact Courier Dispatch, 503-413-5200, for information regarding routine, priority, and STAT services for your location.

** Tests available for STAT testing are marked with an asterisk (*) to the left of the test name in the Test Table. STAT requests, for tests not marked with an asterisk, will be referred to a pathologist for consultation with the ordering provider. Please refer to our on-line test guide at www.legacyhealth.org/labservices.