

# Legacy Laboratory Services

## Legacy LabAlert

An Important Message from Legacy Laboratory Services

### **Inclement Weather Plan Portland Metro Area**

Legacy Laboratory Services strives to provide courier resources that support patient care for both outpatient and hospital-based populations.

However, during **inclement weather**, courier services will be prioritized toward support of high acuity patients, Legacy Health Hospitals and Legacy Health emergency rooms. Service will be dependent on staffing and driving conditions.

Below are general guidelines for courier service levels during inclement weather:

**Hospital locations:** Courier dispatch will contact each Legacy Laboratory hospital core lab to apprise locations of available service levels.

- Expect delays when requesting STAT services. STAT services may not be available.

**Outreach Locations:** If weather conditions are severe in the Portland Metro area, please call courier dispatch to confirm service. Please do not assume routine services are available during business hours or for afterhours lockbox service.

- STAT services will **not** be available.

*In general, if Portland Public schools are closed, courier routine services will operate on a 2-hour delay.*

**Lab Courier Dispatch:** 503-413-5200

**Lab Client Services:** 503-413-1234

*If you are unable to reach a representative, please call 503-413-5467 for the most recent service updates.*