YIKES! Troubleshooting with an insulin pump

For issues with high or low blood sugars and/or ketones, please look at the cheat sheet for sick day management.

Yikes! My site is sore!

- Change your site
- Apply antibiotic ointment with ALL set changes
- Apply a warm compress for 10 minutes 3 times a day
- Call your pediatrician immediately if it is bigger than a dime or doesn’t get better in 1 day

Yikes! I have an occlusion (no delivery) alarm!

- Ask yourself; could the cannula be clogged?
  a. If Omnipod, change pod immediately!
  b. If tubed pump: disconnect and inspect tubing for bubbles, prime tubing and watch drips, reconnect
- Check blood sugar and ketones!
- If you get the same alarm or are experiencing blood sugars >300mg/dL in 1 hour:
  o Change your set, give correction insulin as needed
  o Check blood sugar and ketones (if >300mg/dL) 1 hour after you placed the new set.
  o If you do have high blood sugars and/or ketones, refer to the sick day management cheat sheet.

Yikes! My set fell out!

- Place a new set/pod as soon as possible. Check blood sugar and ketones if >300mg/dL
- If you do have high blood sugars and/or ketones, refer to the sick day management cheat sheet.

Yikes! My pump is dead!

- If you don’t have Lantus handy – take Novolog/Humalog/Apidra injections every 3 hrs for high sugar and carbs.
- If you have Lantus/Levemir handy - Take Lantus/Levemir that night. Lantus/Levemir dose = total daily basal that the pump was delivering.
- If you have questions, call the clinic for Novolog/Humalog/Apidra and Lantus/Levemir doses. Give Novolog as above until you phone for instructions.
- If your pump has totally died (not just the batteries) call for a replacement pump from the company (1-800 number is on the back of the pump). It should be shipped overnight.

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