

Legacy Health

Important Billing and Insurance Information

Billing:

You will receive two billing statements for our services:

1. The Legacy Good Samaritan Hospital Patient Business Services and Legacy Professional Billing will generate the bills for Pain Management Center fees. If you have any questions about these statements, please call 503-413-3900.

Insurance:

You, the patient, have a contract with your insurance carrier. It is ***your*** responsibility to know your benefits and if we are a provider for your plan. We do not guarantee that your insurance will cover the services rendered. Although, we bill your insurance, complete payment is ultimately your responsibility.

Self-pay patients must pay a \$200.00 deposit at the time of the initial visit, and \$150.00 deposit for each visit thereafter, or they will not be able to be seen. Self-pay patients are responsible for any additional provider/facility fees and will be billed the remaining account balance.

The insurance staff at Legacy Good Samaritan Pain Management Center is happy to assist you with familiarizing yourself with your insurance. We participate in most major health insurance plans. In addition, you are responsible for payment for any services not covered by your insurance or other agency at the time of service, which may include deductibles, co-payments and co-insurances. As a courtesy to our patients, we will submit claims to the insurance carrier. If your insurance has not paid within 30 days, we reserve the right to make it your responsibility to follow up with them.

Preauthorization does not guarantee payment by your insurance company. Although obtaining insurance preauthorization is necessary, you are ultimately responsible for your payment for any services received. Please contact your insurance company if you have any questions regarding your coverage limits including co-payments, deductibles and out of plan benefits for which you may be responsible.

Notify the insurance staff of any insurance changes. If you have a change in your insurance carrier, coverage and/or any other insurance questions, please contact the Pain Management Center at 503-413-7513 at least two weeks before your next appointment. This will allow our staff to complete the insurance preauthorization process; otherwise, you may be responsible for payment for the entire cost of services.

Thank you for choosing Legacy Health System for your pain management services.

I have read and understand the terms of this financial policy. I agree to comply with the terms set forth in this policy for services rendered by Legacy Good Samaritan Pain Management Center.

