

Legacy Health

Legacy Verified Doula FAQ's

What do I need to do to be verified as a doula? Professional Doulas and community midwives will be asked to complete an online application and provide one of the following: proof of independent doula certification, doula training or other proof of professional doula or midwifery status. Doulas will also need to upload an image of their COVID-19 vaccine completion card and list two references.

Does the verification process make me an affiliate of Legacy Health? No, becoming a verified doula does not make you an affiliate, contractor, or employee.

How long does the verification process and badge pick up take? Initial verification times may vary; please allow up 5 business days. Once approved, the doula will be scheduled to visit their nearest Legacy Health security office to have their photo taken and receive their badge.

Are there other requirements? Yes, doulas must sign a Code of Conduct and Acknowledgement and Consent form and must comply with HIPAA and patient privacy rights regarding confidentiality. Proof of professional liability insurance coverage is highly recommended and encouraged but not required.

How are verified doulas affected by COVID-19 safety measures? Verified doulas will no longer be considered visitors and as such, will no longer be subject to visitor restrictions in our Family Birth Centers. Legacy has instituted universal masking and screenings for all facilities and verified doulas will be required to wear a mask and appropriate protective eyewear and will be screened at each entrance. At this time, verified doulas will not be able to accompany clients to the post-partum care area or the operating room(s).

Will verified doulas be allowed to support patients who have tested positive for COVID-19? For patients who have tested positive for COVID-19, doulas can either be the one designated visitor or provide virtual support.

What if I cannot prove doula or midwifery credentials or current COVID-19 vaccination completion? If individuals are unable to show any proof of doula training, professional status or credentialing and other criteria, despite multiple pathways, they will not be able to be verified and will be considered a visitor. Untrained friends or family members will not be recognized as verified doulas and will be subject to the visitor policy.

Questions? Email: Doulas@LHS.ORG

