As a result of our individual and collective efforts, Legacy Health Partners made significant progress in 2018 on four strategic goals that further the network’s mission. These results position the network well for future success.

**Demonstrate improved health**

**Quality measures**
Outperformed targets for 23 of 30 network measures

- Improved performance rates on 12 measures since 2017
- Reported performance for 9 measures at the individual level for primary care providers
- Exceeded 6 of 8 health and wellness targets for adult and pediatric measures
- Met 5 of 7 measures to demonstrate the network’s focus on efficient use of health care resources

Surpassed HEDIS 90th percentile benchmarks for 3 measures and HEDIS 75th percentile benchmarks for 4 measures

Delivered outstanding patient care by meeting all patient safety measures for the second year in a row

598 unattributed patients had a primary care visit after receiving the mailing and are now attributed to an LHP provider

**Care Support Resources**

- 81% of providers reported that the care manager and health coach helps their patients overcome barriers to adhering to their treatment plan
- 206 members graduated from the Care Support Resources (CSR) program
- 88% were actively working to improve health

**Activities**

- 31 practices submitted supplemental data from their EHRs. More than 1,700 data entries contributed to measure performance
- Supplemental data improved performance for HbA1c Poor Control by 22%, Controlling High Blood Pressure by 15% and Colorectal Cancer Screenings by 5%
- 1,000 handouts distributed to LHP primary care to encourage female patients in their late sixties and early seventies to continue getting regular mammograms even if they have had normal mammograms in the past
- 2,500 mailings sent to patients who were not attributed to an LHP primary care provider and were overdue for one or more of their recommended health screenings
Enhance membership value

LHP membership grew to **2,477 providers**

strong, representing **184 practices**

**Five clinical collaboration guides** developed for co-management between primary care and specialty providers to reduce clinical variation and improve efficiencies

**61 PCPs, specialists and administrators** attended two clinical collaboration events to discuss opportunities and strategies for decreasing unnecessary variation, controlling costs and improving clinical quality

Legacy Partner Solutions team provided services for MACRA and medical home for **10 practices**

**94%** of eligible members completed Clinical Integration Education and **93%** completed a learning module to demonstrate engagement in LHP’s shared goals

Grow covered lives

The strategy of “grow covered lives” was endorsed by the Board of Managers as LHP’s key priority

Nearly **70,000 covered lives** in 2018

**552** lives managed by Care Support Resources

Maximize financial performance

**$901,358** in 2018 Clinical Integration Program incentive funds earned

**$414,112** paid out in per-member-per-month (PMPM) payments to primary care

Reached out to **84 providers** to encourage generic medication prescribing, resulting in **$27,850** in health plan savings

What they are saying

“[My patient] has been working with Care Support Resources with regard to her diabetes. They have adjusted her insulin level and have been following her via telephone and she has felt this service has been very helpful. She has been able to lower her blood sugars and continue on a healthy lifestyle. She is more active with more walking and activity and has actually lost some weight now that she is back to living in the same house with her family.” — **LHP Provider**

“Our relationship with Legacy Health Partners has been great! Our Field Operations Adviser has been very responsive and always open to ideas and suggestions. We’ve had productive conversations with contracting personnel as well as other support services such as the help desk staff for connectivity questions.” — **LHP Practice Administrator**

Thank you

Legacy Health Partners is defined by the spirit of partnership and collaboration that brought us together. Thank you for all that you do.