



2018 Impact Summary

Delivering value and improving health

As a result of our individual and collective efforts, Legacy Health Partners made significant progress in 2018 on four strategic goals that further the network's mission. These results position the network well for future success.

Demonstrate improved health

Quality measures

Outperformed targets for **23** of **30** network measures

Improved performance rates on **12** measures since **2017**

Reported performance for **9** measures at the individual level for primary care providers

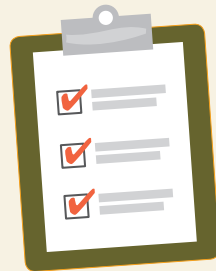
Exceeded **6** of **8** health and wellness targets for adult and pediatric measures

Met **5** of **7** measures to demonstrate the network's focus on efficient use of health care resources

Surpassed HEDIS 90th percentile benchmarks for **3** measures and HEDIS 75th percentile benchmarks for **4** measures

Delivered outstanding patient care by meeting all patient safety measures for the second year in a row

598 unattributed patients had a primary care visit after receiving the mailing and are now attributed to an LHP provider



Care Support Resources

81% of providers reported that the care manager and health coach helps their patients overcome barriers to adhering to their treatment plan

206 members graduated from the Care Support Resources (CSR) program

88% were actively working to improve health



Activities

31 practices submitted supplemental data from their EHRs. More than **1,700** data entries contributed to measure performance

Supplemental data improved performance for HbA1c Poor Control by **22%**, Controlling High Blood Pressure by **15%** and Colorectal Cancer Screenings by **5%**

1,000 handouts distributed to LHP primary care to encourage female patients in their late sixties and early seventies to continue getting regular mammograms even if they have had normal mammograms in the past

2,500 mailings sent to patients who were not attributed to an LHP primary care provider and were overdue for one or more of their recommended health screenings



Enhance membership value

LHP membership grew to **2,477** providers strong, representing **184** practices

Five clinical collaboration

guides developed for co-management between primary care and specialty providers to reduce clinical variation and improve efficiencies



61 PCPs, specialists and administrators

attended two clinical collaboration events to discuss opportunities and strategies for decreasing unnecessary variation, controlling costs and improving clinical quality

Legacy Partner Solutions team provided services for MACRA and medical home for **10** practices

94% of eligible members completed Clinical Integration Education and **93%** completed a learning module to **demonstrate engagement in LHP's shared goals**

Grow covered lives

The strategy of “**grow covered lives**” was endorsed by the Board of Managers as LHP's key priority

Nearly **70,000** covered lives in 2018

552 lives managed by Care Support Resources



Maximize financial performance

\$901,358 in 2018 Clinical Integration Program incentive funds earned

\$414,112 paid out in per-member-per-month (PMPM) payments to primary care

Reached out to **84** providers to encourage generic medication prescribing, resulting in **\$27,850** in health plan savings

Thank you

Legacy Health Partners is defined by the spirit of partnership and collaboration that brought us together. Thank you for all that you do.

What they are saying

“[My patient] has been working with Care Support Resources with regard to her diabetes. They have adjusted her insulin level and have been following her via telephone and she has felt this service has been very helpful. She has been able to lower her blood sugars and continue on a healthy lifestyle. She is more active with more walking and activity and has actually lost some weight now that she is back to living in the same house with her family.” — *LHP Provider*

“Our relationship with Legacy Health Partners has been great! Our Field Operations Adviser has been very responsive and always open to ideas and suggestions. We've had productive conversations with contracting personnel as well as other support services such as the help desk staff for connectivity questions.” — *LHP Practice Administrator*

Legacy Health Partners

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