2017 Impact Summary
Delivering value and improving health

Quality
- Outperformed targets for 18 of 24 network measures
- Better performance on 16 measures for LHP-attributed patients compared to non-LHP attributed patients
- Exceeded 5 of 6 wellness targets for adult cancer screenings and well-child visits
- Met all 5 accountable care index measures demonstrating the network’s focus on delivering value through managing cost and utilization
- Demonstrated superb patient care by meeting all 4 patient safety measures

Cost
- $128,714 paid out in per-member per-month (PMPM) payments to primary care
- Care Support Resources (CSR) impacts for graduated members:
  - 28% reduction in inpatient admissions
  - 17% reduction in ED visits
  - 24% reduction in medical costs

Population health
- 66,000 lives under LHP management (tripled from 2016)
- 500+ lives managed by Care Support Resources
- Care Support Resources patient experience (based on members who responded to post-graduation survey):
  - 82% would recommend the program to friends and family
  - 93% set goals to improve their health
  - 95% were actively working toward improving their health
  - 92% understood what their medications do

In 2017, LHP developed a three-year strategic plan with significant input from network membership and LHP provider governance. The plan has four strategic goals: grow covered lives, demonstrate improved health, maximize financial performance and enhance membership value.
### Provider engagement

- **93%** of eligible members completed Clinical Integration Education
- **88%** of eligible members completed a learning module
- **70.4%** of providers met all applicable provider and practice measures
- **33** measure suggestions received from LHP members and service line groups

### Member support and services

- Legacy Partner Solutions team completed **84 assessments** about MACRA, medical home or CPC+
- LHP Field Operations Advisers held **832 in-person meetings** with LHP practices
- Practice administrator information sessions offered on contracting and increasing LHP’s value to members
- Clinical integration education offered at **15** in-person sessions and online
- Learning modules covering **6** topics offered online
- LHP provider and practice directories are posted on the LHP team site and are updated each quarter

### Network growth and connectivity

- **2,454** LHP members representing **191** practices
- **70** providers and practice administrators serve on the LHP Board and committees
- **190+** providers in the Legacy Connect family (Legacy Epic for Affiliated Providers)
- **1,641** people viewed their LHP Dashboard

### Thank you

Legacy Health Partners is defined by the spirit of partnership and collaboration that brought us together. Thank you for all that you do.

### In their words

“Thanks for all you’ve done to support us. Our LHP Field Operations Adviser has really been a great help to us and we appreciate that you have always been available and prompt in responding to any and all of my questions.” — **LHP practice administrator**

“My health coach was very kind and non-judgey. He provided gentle reminders and cheerleading with successes. I think we all need that.” — **CSR member**

“Care Support Resources has been an incredibly helpful service to my highest-needs patients in coordinating their care, taking a load off our clinic staff and myself. My nurse care manager has been wonderful to work with.” — **LHP provider**