



2017 Impact Summary

Delivering value and improving health



Quality

Outperformed targets for **18** of **24** network measures

Better performance on **16** measures for LHP-attributed patients compared to non-LHP attributed patients

Exceeded **5** of **6** wellness targets for adult cancer screenings and well-child visits

Met all **5** accountable care index measures demonstrating the network's focus on **delivering value** through managing cost and utilization

Demonstrated **superb patient care** by meeting all **4** patient safety measures

\$1,215,722 in 2017 Clinical Integration Program **incentive funds** earned

37 practices earned the **maximum incentive** payout

170 reminders sent to patients to encourage them to complete an annual **diabetic eye exam**

Cost

\$128,714 paid out in per-member per-month (PMPM) payments to primary care

Care Support Resources (CSR) impacts for graduated members:

28% reduction in **inpatient admissions**

17% reduction in **ED visits**

24% reduction in **medical costs**



Population health

66,000 lives under LHP management (tripled from 2016)

500+ lives managed by Care Support Resources

Care Support Resources patient experience (based on members who responded to post-graduation survey):

82% would **recommend** the program to friends and family

93% **set goals** to improve their health

95% **were actively working** toward improving their health

92% **understood** what their medications do



In 2017, LHP developed a three-year strategic plan with significant input from network membership and LHP provider governance. The plan **has four strategic goals**: grow covered lives, demonstrate improved health, maximize financial performance and enhance membership value.

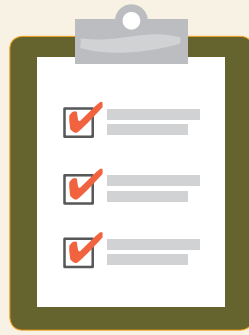
Provider engagement

93% of eligible members completed **Clinical Integration Education**

88% of eligible members completed a **learning module**

70.4% of providers met all applicable provider and practice measures

33 measure suggestions received from LHP members and service line groups



Member support and services

Legacy Partner Solutions team completed **84** assessments about MACRA, medical home or CPC+

LHP Field Operations Advisers held **832** in-person meetings with LHP practices

Practice administrator information sessions offered on contracting and increasing LHP's value to members

Clinical integration education offered at **15** in-person sessions and online

Learning modules covering **6** topics offered online

LHP provider and practice directories are posted on the **LHP team site** and are updated each quarter



Network growth and connectivity

2,454 LHP members representing **191** practices

70 providers and practice administrators serve on the **LHP Board and committees**

190+ providers in the **Legacy Connect family** (Legacy Epic for Affiliated Providers)

1,641 people viewed their **LHP Dashboard**



Thank you

Legacy Health Partners is defined by the spirit of partnership and collaboration that brought us together. Thank you for all that you do.

In their words

“Thanks for all you’ve done to support us. Our LHP Field Operations Adviser has really been a great help to us and we appreciate that you have always been **available and prompt** in responding to any and all of my questions.” — *LHP practice administrator*

“My health coach was very kind and non-judgy. He provided gentle reminders and **cheerleading with successes**. I think we all need that.” — *CSR member*

“Care Support Resources has been an incredibly helpful service to my highest-needs patients in coordinating their care, taking a load off our clinic staff and myself. My nurse care manager has been **wonderful to work with**.” — *LHP provider*

Legacy Health Partners

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